



# Petz Mania Warranty Program

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## Warranty Fee

A flat fee of \$2.00 per pet/per visit/per day covers up to \$300 in vet fees due to injury-related accidents that may occur while your pet(S) are in our care.

Petz Mania Warranty program covers for only injury-related accidents, on a per-visit, per dog, per day, that may occur while your pet(s) whose injury is claimed to be caused at our facility.

## Coverage

- An injury that could have been prevented by a staff member such as a guest slipping on a wet floor and injuring a leg or hip, stepping on debris, that could puncture or wound, that may have been thrown in our yard by the surround public.
- An injury that may have been caused by a staff member such as inadvertently medicating the wrong pet.
- Conditions such as diarrhea and vomiting that are found to be from being fed the wrong food, ingesting toy parts, etc. – but not due to stress of being in a new environment.

## Exclusions

- Any injury while the dog is in the hands of the owner or authorized agent during check in/ check out.
  - Illness is not covered for pets that are younger than 4 months or 10 years or older
  - Pre-existing conditions such as:
    - o Ear Infections
    - o Soreness from injuries or conditions such as arthritis and hip dysplasia
    - o Common skin issues, redness, sores, or cracking
  - Any stress related vomiting, diarrhea, or conditions.
  - Self-Caused injury such as injuries from excessive jumping, chewing its bred, chewing its own nails, rubbing its nose raw, etc.
  - Injury caused by items that the owner requested by present in the pet(s) kennel.
  - Injury caused by suite mates in multi-pet families.
  - Conditions caused by not eating or drinking during pet(s) stay. Your pet(s) food and water consumption is noted during their stay. We'll alert you if we notice any issues.
  - Injury caused by factors in the environment that are clearly present and known:
    - o Reaction to our kennel safe chemicals
    - o Your pet(s) is interacted and played with throughout their stay, we are not reasonable for injuries such as ACL rapture, joint inflammation, bleeding gums, scrapped of raw paw pads
    - o Any nature related issues such as bug bites, sun burns, or reaction to heat. We are only outside, if weather permits, however we'll always keep a close eye on elderly, obese, and flat faced pet(s)
    - o If a pool is available, we cannot be held reasonable for any water related skin/ear reactions
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## Terms and Conditions

This coverage is the pet owner's exclusive remedy in the event of any claim for illness, injury, or medical card for a covered pet. The pet owner shall remain responsible for all charges exceeding the maximum coverage amount. Any controversy or claim arising out of or relating to their certificate shall be settled by arbitration in accordant with the rules of the American Arbitration Association. Petz Mania retains the right to exclude pets form the Petz Mania Warranty Program

based on age, pre-existing illness or injury, or any other healthy concerns identified on admittance to our facility.

**Warranty is only valid when paid in advance.**

## Agreement

\_\_\_\_\_ I (Owner) have read the above statement and choose to take part in the Petz Mania Warranty program for a fee of \$2.00 per pet/per visit/per day.

\_\_\_\_\_ I (Owner) have read the above statement and choose **NOT** to take part in the Petz Mania Warranty program.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_